

Acceptance of our quotations is also acceptance of our terms and conditions, which are:-

Cosy Stoves: Terms and Conditions.

We reserve the right not to accept work after a quotation has been supplied.

The company is Mr Jamie Nevada trading as Cosy Stoves.

Company address is. 84 Bampton Street, Minehead, Somerset TA245TX

In the following terms and conditions - we: our: us: Cosy Stoves: and the company: refers to " Cosy Stoves".

The company is registered to resell and install woodburning stoves, multifuel stoves and all associated accessories and equipment, and offer advice on product selection. Cosy Stoves do not accept ANY responsibility or liability where customers / buyers elect to install products themselves or use non qualified persons to install upon their instruction. Also note product warranties (and insurances) may also be invalidated where products are incorrectly installed and /or installed by non qualified persons. Cosy Stoves have carefully selected leading brand products from reputable manufacturers, whose products conform to the most stringent testing, current legislation and offer warranty on the product.

PAYMENT

1.1 Payment: by cash, Bank transfer or cheque only.

1.2 A non refundable deposit is agreed at the time of the accepted quotation on all orders placed unless previously agreed.

1.3 On all orders the balance or full amount is to be paid on installation completion day.

1.4 The title of the goods remains that of Cosy Stoves until paid for in full.

1.5 If payment isn't received within 7 days then we reserve the right to charge 8% for outstanding accounts.

1.6 If payment isn't received within 28 days then we will submit a Country Court Judgement (CCJ) to recover the debt. A CCJ submission occurs a £105 claim fee will be added to the debt on top of the 8% interest.

2:INSTALLATION

2.1 Installation: once an order has been acknowledged and in most cases a deposit paid we will advise an approximate delivery and or where applicable an installation date. Installation dates are given in good faith, however if for reasons beyond our control we have to rearrange the date (example: safety issues due to adverse weather conditions) we will rearrange by consent the earliest possible alternative. We shall not be held responsible for any liability for any direct or indirect costs / losses as a consequence of the date change.

BACS Details

Account Name: Cosy Stoves - Account No: 22652560 - Sort: 30-95-66
Tel: 07715 104420 - Email: Info@cosy-stoves.co.uk - Web: www.cosy-stoves.co.uk



2.2 Where we have taken delivery of goods against a customer order and have agreed in principle an installation date then the customer defers the delivery and / or installation date beyond that agreed we reserve the right to request the balance of payment in full be paid by the original delivery / install date.

2.3 Where a quote does NOT include scaffolding, and scaffolding is later required, this is the customers responsibility. Quotes are given in good faith, however sometimes when works commence, it may come to light that scaffolding is required in order to maintain safety.

2.4 We are NOT responsible for any works NOT carried out by Cosy Stoves.

3: PRODUCT SPECIFICATIONS.

3.1 All images of products illustrated by means of product brochures, our web site and / or links to our supplier websites should be regarded as "illustrative" ONLY as details may be subject to change without prior notice due to the manufacturer having a policy of ongoing product development. We will of course endeavor to bring to your attention any detail changes of which we are aware, however goods supplied may differ slightly as a consequence.

3.2 Dimensions provided by our suppliers should be regarded as "nominal" and as a guide only due to manufacturing tolerances.

3.3 We will not accept any liability to supply additional materials or incur costs where the buyer/customer has provided us with inaccurate and /or incomplete dimensions / information and the product(s) supplied are therefore incorrect or incomplete as a result.

3.4 Colours may vary slightly from those illustrated. Stove warranties normally exclude naturally wearing 'consumable' parts such as: Glass & seals, firebricks, grate parts, baffles, log retainers, pilot assemblies, thermocouples, fuel effects and the surface finish of the unit. Liner warranties are 10 years unless otherwise specified in writing.

3.5 Information and contents on the " Cosy Stoves" web site and links to our suppliers and their associated information must be regarded as being for guidance only, and we shall not be responsible for any misinterpretation or misrepresentation.

It is advisable to have your chimney swept, if applicable, prior to a new stove being fitted. Cosy Stoves are not responsible for soot damage from an existing chimney to either floor coverings, furnishings or painted surfaces.

Every care is taken when works are carried out on the roof, however if the roof is in poor condition, (loose ridge tiles, rotten battens, loose or de laminated tiles or slates) Cosy Stoves cannot be held responsible for further damage to tiles, slate, felt, battens lead etc.

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Due to constantly changing regulations it is the sole responsibility of the customer to ensure PRIOR to purchase that local regulations permit the installation and use of wood fired appliances at their post code (example smokeless zones).

Where a new chimney(s) is/are required (masonry or prefabricated) the customer is solely responsible for seeking advice from the local authority that this is permitted and if necessary obtain planning approval prior to committing to purchase / installation. (Smokeless zones, Listed building, conservation area)

It is NOT the responsibility of Cosy Stoves to seek these approvals and we shall not be held responsible in any respect for any installations carried out without the required local authority approvals.

We reserve the right to add to and /or amend our Terms and Conditions of trading without giving prior notice.

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